



Privacy Policy

Effective date: October 6, 2026

KANSIQ ("we," "us," or "our") offers digital educational products for creators and small businesses. This policy explains how we handle personal information in connection with www.kansiq.com, our product landing pages, and customer communications.

Information we receive

If you contact us or choose to provide information through a contact or email sign-up form, we receive what you submit, such as your name, email address, and message.

Purchases take place on Etsy or Gumroad rather than on the KANSIQ website. We may receive customer and order information those platforms make available to sellers, such as a name or username, email address, purchased product, order reference, and transaction status. The information available depends on the platform and transaction.

Checkout and payment information

Etsy or Gumroad collects the information needed for checkout and payment on its platform. KANSIQ does not collect or store payment details on its website. The platforms describe their information handling and privacy choices here:

[Etsy Privacy Policy](#)

[Gumroad Privacy Policy](#)

Those policies govern the platforms' practices. This policy governs KANSIQ's handling of information we receive; a platform's policy does not replace our responsibilities for that information.

How we use information

We use customer and order information to support purchases, answer questions, resolve access or delivery issues, handle refund or billing inquiries, and maintain records needed for accounting, legal obligations, and disputes.

If you choose to join a KANSIQ email list, we may use your name and email address to send product news, offers, and related updates. You can stop these emails by using the unsubscribe option in the message or contacting connect@kansiq.com. Buying a product does not by itself enroll you in a separate KANSIQ marketing list. Necessary responses and purchase-related communications may continue.



Downloaded products and third-party AI tools

Downloaded products and completed worksheets remain on the purchaser's device. KANSIQ does not receive worksheet entries merely because you complete or save the downloaded files. If you send us a worksheet or other material for support, we receive what you send.

Our products may include prompts for independently operated AI tools, such as ChatGPT, Claude, or Gemini. Information you enter into those services is handled under their terms and privacy policies. Review those policies and avoid sharing confidential information or other people's personal information without appropriate permission.

Disclosure of information

We do not sell customer information to marketing companies. We may disclose information as needed to handle a purchase or support request through Etsy or Gumroad, comply with law, address fraud, protect legal rights, or respond to a dispute. We may also use service providers for website operations and customer communications; information provided to them is limited to what is needed for those functions.

Etsy and Gumroad independently determine their own information-handling and advertising practices. Refer to their policies and privacy settings for those activities.

Cookies and platform privacy choices

Etsy and Gumroad may use cookies and similar technologies on their own platforms. Their policies explain those technologies and available privacy choices. KANSIQ does not control their cookies or advertising settings.

You can manage cookies through your browser settings. Blocking cookies may affect features on websites you visit. Signing up for an email list is separate from cookie preferences; changing cookie settings does not unsubscribe you from emails.

Retention

We retain information for as long as reasonably necessary for the purposes described here, including handling customer requests and meeting applicable accounting, tax, legal, and dispute-related requirements. The appropriate period depends on the information and the reason it is retained. Etsy and Gumroad apply their own retention policies to information they hold.



Privacy requests

Contact connect@kansiq.com to ask about information KANSIQ holds about you or request access, correction, or deletion. Depending on your location and applicable law, you may have additional privacy rights. We will handle requests under applicable law and may need to verify your identity. Some information may need to be retained for legal obligations or outstanding transactions or disputes.

For information held independently by Etsy or Gumroad, use the privacy request methods in their policies. Contacting KANSIQ does not automatically delete a platform account or its records.

Security

No method of internet transmission or electronic storage is completely secure. Please do not send full payment-card details or unnecessary sensitive personal information to KANSIQ by email.

Children's privacy

Our products and website are intended for creators and small-business users, not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child under 13 has provided personal information to KANSIQ, contact connect@kansiq.com so we can investigate and take appropriate action, including deletion where required. Purchases through Etsy or Gumroad are also subject to that platform's eligibility rules.

Changes

We may update this policy when our practices change. The revised policy will show an updated effective date. We will provide additional notice or obtain consent where required by law.

Contact us

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